

March 18, 2020

The Environmental Health Division of Utah County Health Department is writing this to offer restaurants, bars, taverns, and other food service facilities guidance in response to the Utah County order made today, March 18<sup>th</sup>, declaring a public health emergency in response to the COVID-19 pandemic.

This declaration will go into effect on March 18, 2020 at 11:00 PM.

Specifics for the food and beverage industry:

**Employee Hygiene and Sick Policy**

- Management of food service establishments shall ensure, on a daily basis and at the beginning of each shift, that no employee who presents any symptom of illness consistent with COVID-19 will be permitted to work. Any individual symptomatic with [COVID-19 symptoms](#) shall be excluded from food establishments—no exceptions.
- Practice hand washing, gloving, and standard hygiene practices.
- Electronic payment is preferred. If staff accepts cash or credit card payments, management must ensure proper handwashing and glove changing policies.

**Social Distancing**

- All retail food service business are required to implement social distancing. Social distancing should include at least six feet between customers in the establishment.

**Food Service Prohibited:**

- Dine-in operations are prohibited until April 1, 2020.
- All self-serve buffets, salad bars, and any other unpackaged self-serve food services.

**Food Service Allowed:**

- Takeout, curbside pickup, and drive-thru operations.
- Orders for takeout need to be made prior to the customer entering the establishment.
- Catering is allowed under certain circumstances.
- All single service items must be given to the customer by an employee (straws, lids, utensils, etc.)
- Condiments must be given to the customer by an employee.

**Self Service Drink Stations**

- Customer must purchase a new cup. No customers will be allowed to bring in previously used cups for refills.
- Cups, lids and straws must be given to the customer by a food employee with clean hands. This needs to be a different worker than the one who is handling money transactions.
- Drink station surfaces must be disinfected and sanitized frequently.

**Food Trucks:**

- No self-service of condiments, utensils, beverages, and any other items outside the food truck.
- No more than ten people in a line.
- Social distancing of six feet needs to be maintained at all times.

**Hotels:**

- Room service will be allowed
- Continental breakfast and buffet style self-service will not be permitted.
- Hotels may provide to go foods that are prepackaged by a food service employee. They should not be accessible to the guests. The food service employee must place the prepackaged to go food out for each guest.

**Food Delivery Allowed:** Drop service only.

- Third party services (Uber Eats, GrubHub, etc) are allowed.
- All delivery individuals shall be symptom-free.
- All delivery individuals shall have no contact with the food or with customers.

**Grocery Store Delis and Cafeterias:**

- Eliminate seating areas as well as any other opportunity to congregate.

The current situation is constantly evolving. Please call 801-851-7525 with any questions that you have regarding current guidelines during this public health order.