



## FREQUENTLY ASKED QUESTIONS

\*Answers accurate as of April 3, 2020. This is an evolving issue, answers may change in the coming days or weeks

### **Q. Why are salons still open?**

**A.** Closure decisions are up to each business owner. Business owners are responsible to ensure that social distance is maintained. Section 2 part 1a of the Utah County Health department Public health order issued April 1 states that the public should avoid salon type services because of the difficulty to maintain proper social distance in/at these services.

### **Q. What should I do if I see a large gathering of people at a location or business?**

**A.** If you are concerned about a business not maintaining social distance, please reach out to that business or establishment. Many businesses are implementing changes in their normal procedures to limit the spread of coronavirus by maintaining social distance and preventing large gatherings. Business owners have received recommendations from the Utah Governor's Coronavirus directive for Utah "STAY SAFE, STAY HOME" issued on March 27, 2020 as well as from Utah County Health Department Public health order issued April 1. Business owners concerned about the spread of coronavirus are doing their part to limit the spread by following these recommendations.

### **Q. Where should I go to be tested?**

**A.** Visit [coronavirus.utah.gov/testing-locations/](https://coronavirus.utah.gov/testing-locations/) for current information. All Utahns should complete the assessment at [testutah.com](https://testutah.com) to help Utah #CrushTheCurve . Call the Intermountain COVID hotline [844-442-5224](tel:844-442-5224). Check with your healthcare provider if you believe you need to be tested. Not everyone needs to be tested for Covid-19.



## **Q. Why is there no stay at home order in Utah County?**

**A.** Utah County issued a public health order effective April 1 to supplement the Governor’s “Stay Safe, Stay Home” Directive and any other orders issued by the state or the Department. This order recommends that the public to stay home as much as possible and only leave their homes for essential tasks. These are recommendations provided to businesses and individuals to limit the spread of coronavirus and protect individuals’ health and not hold them criminally liable.

## **Q. I know someone who tested positive for Covid-19, what should I do?**

**A.** If someone has tested positive for Covid-19 they are required to comply with a self-isolation directive given to them by the Health Department. If you had close contact with this individual, you will be contacted by the local Health Department with instructions. These instructions may include self-quarantining for a number of days.

## **Q. Are restaurants allowing dine in service now?**

**A.** Restaurants are not providing dine-in food service inside or outside the establishment. You can get food via drive-through food service, take-out or curbside pickup, or delivery. You may only go inside a restaurant to order, pick up, or pay for food. Each restaurant is following guidelines to maintain social distance and keep high-touch surface areas clean.



## **Q. Are parks and other public places still open?**

**A.** Parks are still open. Going outside and getting physical activity are important. If you choose to visit a park you must remain at least six feet apart from individuals from other households. Do not congregate in parks. Do not engage in close-contact or team sports. Do not go to state parks located outside of Utah County. Do not use playground equipment.

## **Q. Do all businesses need to be closed to the public?**

**A.** Businesses may stay open if employees can maintain a 6 feet radius when they interact with the public. Individuals should only visit businesses if it is essential for them to do so. Many businesses have online or over the phone services available that should be used instead of in person visits whenever possible. Essential business services need to remain open.