



May 1, 2020

Dear Business Owner/Operator,

On May 1 at 12:01 a.m. the Governor's Executive Order was made effective. This orders all individuals and businesses in Utah to comply with the Orange (medium risk) provisions of the Phased Guidelines that are an addendum to Utah Leads Together 2.0.

Utah County Health Department is contacting you to ensure the Executive Order is implemented and followed. All guidelines/requirements must be in place in order to be operational.

A synopsis of those guidelines is listed here:

- **Industry open under strict hygiene protocols. Service provider and customer must wear face coverings. Meticulous monitoring of symptoms.**
- Both service provider and client **must** wear face coverings; services that cannot be performed without face coverings must **not** be rendered (e.g. beard trimming, waxing, piercing services).
- Service provider must wear gloves, changing frequently as required by state and local public health laws.
- Symptom checking of all staff at the beginning of each shift, with a log that can be made available for inspection by the health department.
- Customers **must** have their symptoms checked **before** services are rendered.
- **No walk-ins allowed**, services by appointment **only!**
- Appointments scheduled with enough time allowed to disinfect all procedure surfaces between services.
- Service provider maintains a log of appointments with customer contact information to assist with contact tracing efforts.
- When services are not being directly provided, 6 feet of physical distance must be maintained. This distance includes waiting areas and spacing between clients at all times.
- Contactless payment encouraged; financial equipment disinfected after each transaction.

Body Art, salons of any type, (e.g., nail, hair, etc.) and tanning beds fall under the guidelines listed in the **Personal Services** category on page 13. Please refer to that section along with the **Tiered Recommendations for Business and Employees** in the Moderate Risk category on page 8. These listed requirements **shall** be complied with by order of the Governor of the State of Utah.

If you have additional questions, please contact the Utah County Health Department at 801-851-7525.

Thank you for your cooperation,

Utah County Health Department  
Environmental Health Division