



# ANNUAL IMPACT REPORT 2023

# OUR VALUES

COLLABORATION

COMMUNICATION

HEALTHY LIFESTYLES

COMMUNITY PARTNERSHIPS

EFFICIENT CUSTOMER SERVICE

FOSTERING CULTURAL COMPETENCE

PROMOTING SAFE AND HEALTHY ENVIRONMENTS

Utah County Health Department (UCHD) provided excellent care and service to the community in 2023. Over 300 dedicated staff brought our mission to life.

***Together, we build a healthier community by anticipating and addressing potential health concerns for all.***

2023 was full of innovation at UCHD! We are excited to share our new annual impact report with you. We have aligned this report to the 10 Essential Public Health Services and our focus on the Social Determinants of Health.





# 10 ESSENTIAL PUBLIC HEALTH SERVICES



## ASSESS & MONITOR

Assess and monitor population health status, factors that influence health, and community needs and assets



## INVESTIGATE & ADDRESS HEALTH HAZARDS

Investigate, diagnose, and address health problems and hazards affecting the population



## COMMUNICATE

Communicate effectively to inform and educate people about health, factors that influence it, and how to improve it



## COMMUNITY HEALTH PARTNERSHIPS

Strengthen, support, and mobilize communities and partnerships to improve health



## PUBLIC HEALTH POLICY

Create, champion, and implement policies, plans, and laws that impact health



## REGULATION

Utilize legal and regulatory actions designed to improve and protect the public's health



## ACCESS TO HEALTH SERVICES

Assure an effective system that enables equitable access to the individual services and care needed to be healthy



## WORKFORCE DEVELOPMENT

Build and support a diverse and skilled public health workforce



## QUALITY IMPROVEMENT

Improve and innovate public health functions through ongoing evaluation, research, and continuous quality improvement



## INFRASTRUCTURE

Build and maintain a strong organizational infrastructure for public health



# SOCIAL DETERMINANTS OF HEALTH

Our services and teams are all connected to a bigger picture: our Strategic Plan.

We're not just working to make things safer and healthier today - we're changing systems that lead to sustained outcomes.

The goals in our Strategic Plan will be tied to the Social Determinants of Health. These are the conditions in our environment that impact health and well-being.

Notice the icons as you read through our 2023 Impact Report to see how programs are supporting the Determinants of Health.



HEALTH & HEALTH CARE



NEIGHBORHOOD & BUILT ENVIRONMENT



ECONOMIC STABILITY



EDUCATION ACCESS & QUALITY



SOCIAL & COMMUNITY CONTEXT

**Health and Health Care** means the presence of medical services and if people are actually able to access the care they require.

**Neighborhood and Built Environment** means creating neighborhoods and environments that promote health and safety.

Interventions and policy changes can reduce health and safety risks.

**Economic Stability** means linking people to resources that allow them to meet their health needs.

**Education access and quality** means linking people to resources to help them succeed. People with higher education are more likely to be healthier and live longer.

**Social & Community Context** means helping people get the social support they need. People's relationships and interactions with family, friends, co-workers, and community members can have a major impact on their wellbeing.





# ADMINISTRATION

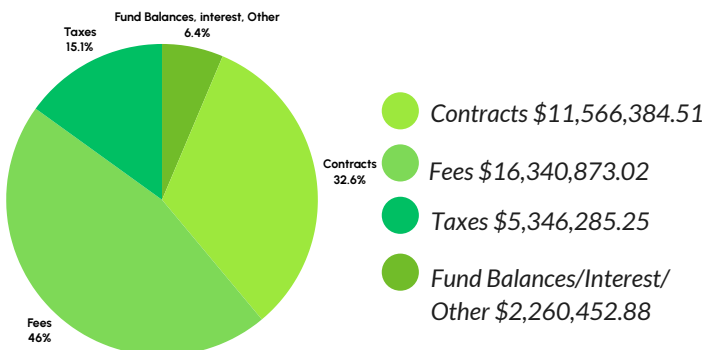
Utah County Health Department monitors and responds to things that impact the health of our community and visitors. The funds to complete this work in 2023 came from **150 different contracts and grants**.



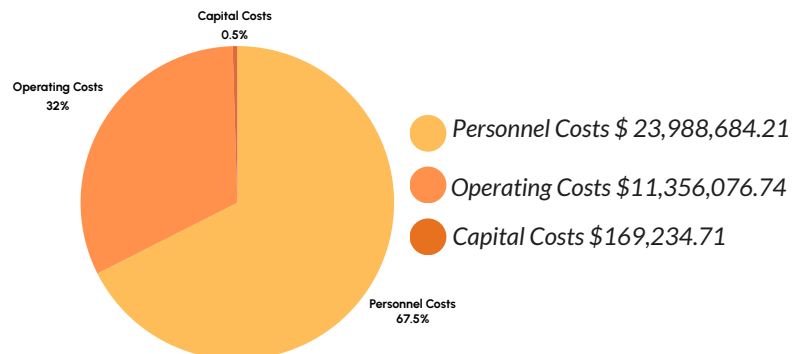
INFRASTRUCTURE

PUBLIC  
HEALTH  
POLICYQUALITY  
IMPROVEMENTWORKFORCE  
DEVELOPMENT

## REVENUES



## EXPENDITURES



## EXECUTIVE LEADERSHIP

In 2023, a focused attention on innovation has significantly advanced public health by integrating cutting-edge technologies and strategies to meet the needs of a growing and thriving Utah County. Data Analytics have refined the health department's tracking and management of health trends, while continual data modernization efforts have improved the efficiency and accuracy of public health operations. These advancements have made our public health workforce more efficient, saved funding, and enhanced public health services, leading to better health outcomes for residents and a more resilient public health system. Investments in innovation from the past year will continue to add significant value for our future, ensuring sustained improvements and adaptability in public health.



Executive Director  
Eric Edwards, MPA, MCHES



Deputy Director  
Tyler Plewe, MPA, EHS

## BOARD OF HEALTH 2023-2024

Carl Hanson, PhD Board Chair

Commissioner Amelia Powers - Gardner

Eric Edwards, MPA, MCHES

Mark Donaldson, MD

Michael Kennedy, MD

Jeffrey Ogden, MD

Jordan Singleton, MD

Gaye Ray

Ryan Schooley

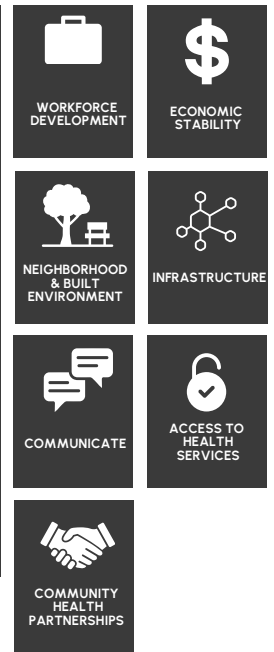
Shane Farnsworth

Ann Anderson

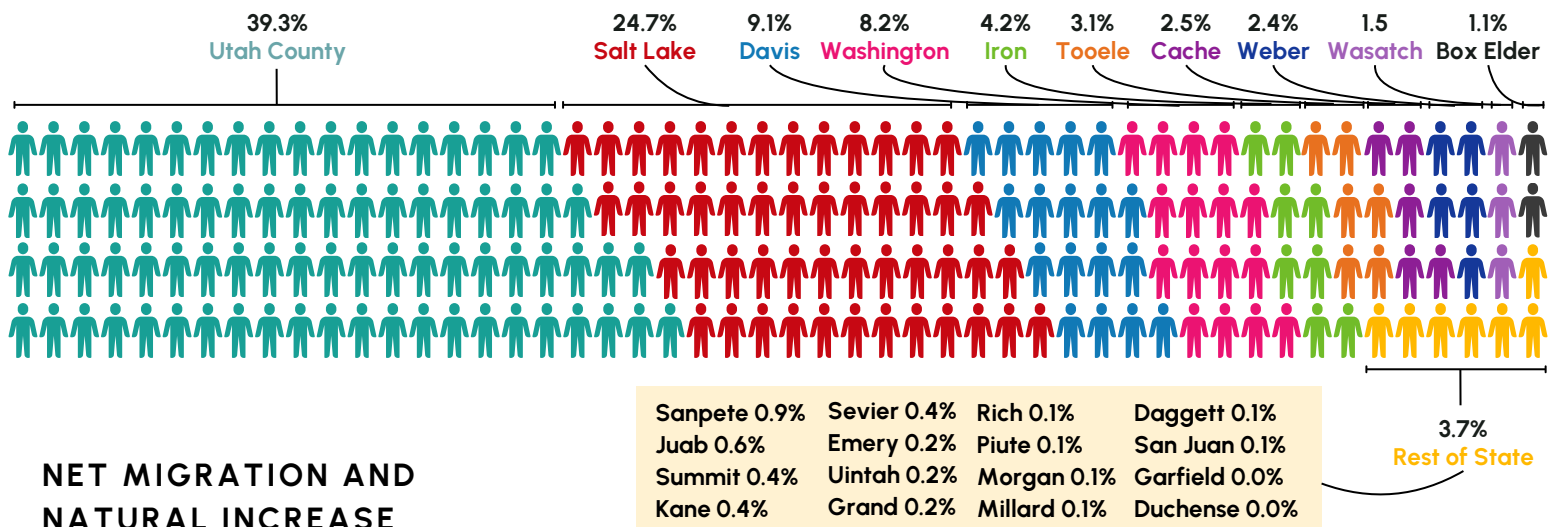
Julie Fullmer

# GROWTH

The Utah County Health Department's ongoing strategic planning efforts are crucial for addressing the needs of a growing county, as it ensures that efforts to protect environmental quality and enhance public health are both proactive and effective. By anticipating future challenges and opportunities, we can implement sustainable public health practices and policies that promote the health and well-being of the community while optimizing limited resources. This approach not only addresses immediate concerns but also builds a foundation for long-term resilience and quality of life for all residents of Utah County.

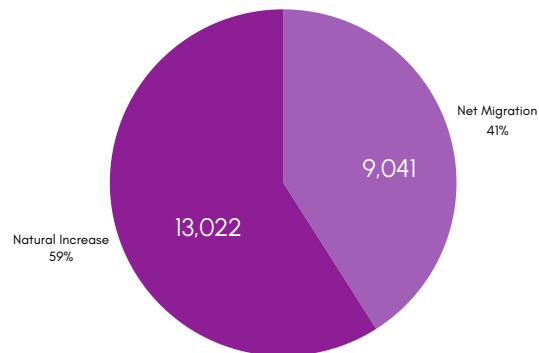


## UTAH COUNTY SHARE OF STATE POPULATION GROWTH, 2022-2023



## NET MIGRATION AND NATURAL INCREASE

- Typically, slower growing counties are fueled by natural increase, with less net migration
- Faster growing counties are fueled more by net migration
- In 2023, net migration drove Utah County's growth by 59%, while natural increase by 41%
- Population growth is directly related to demand for health department services



Utah County's **unprecedented growth** presents both challenges and opportunities. Our dedicated team of **compassionate public health professionals** are both **prepared and willing to meet these demands head-on.**

**- Eric Edwards, Executive Director**

# BIRTH & DEATH RECORDS

Our Vital Records team safely handles important documents families need for school and employment. They work for the Utah Department of Health and Human Services, hospitals, birthing centers, funeral homes, coroner's offices, and Universities.

  
INFRASTRUCTURE

  
ACCESS TO HEALTH SERVICES

  
ASSESS & MONITOR

  
REGULATION

BIRTH & DEATH RECORDS ISSUED IN 2023

**35.8k+**  
BIRTH CERTIFICATES  
ISSUED

**3.4k+**  
DEATH CERTIFICATES  
ISSUED

“Utah County has one of the largest average household sizes, compared to the national average, making health programs and services a priority for young families,” - **Deputy Registrar Andrea Shoell.**



Our team assists residents in three locations: Payson, Provo, and American Fork.

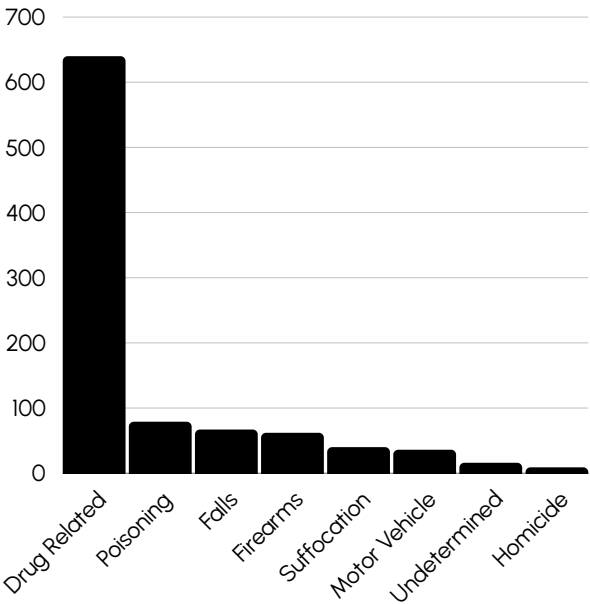
**75.24**  
AVERAGE AGE OF  
DEATH WOMEN

**69.17**  
AVERAGE AGE OF  
DEATH MEN

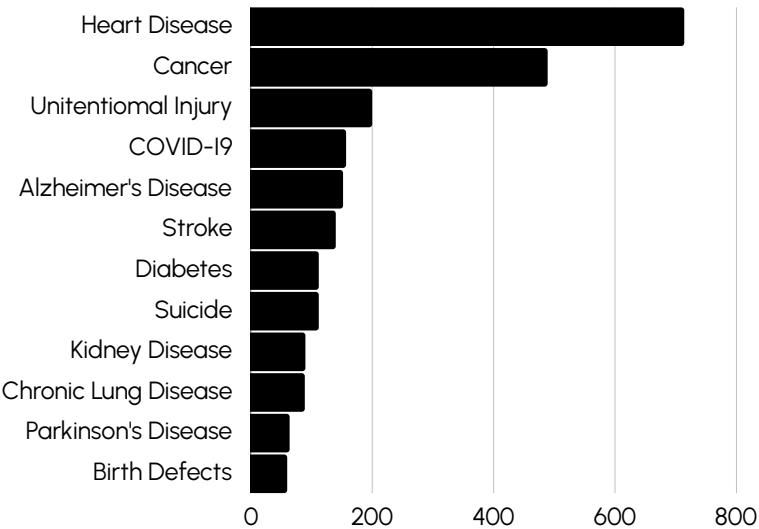
**3,046**  
TOTAL DEATHS

**12,022**  
TOTAL BIRTHS

TRAUMATIC DEATHS



LEADING CAUSES OF DEATH





# COMMUNICATION

Provides accurate, timely, and clear health information to Utah County residents while continually striving for quality improvement. The team actively manages phone messaging, website content, the online scheduler, social media platforms, language support services, printed materials, and organizes community outreach initiatives to enhance accessibility and effectiveness.



## 483

NEW SOCIAL MEDIA  
FANS & FOLLOWERS

## 1.6M

IMPRESSIONS

## 1.2M

USERS

## 1.3M

REACH

## 1K+

POSTS

## 4K

GOOGLE MESSAGES

## 60K

GOOGLE INTERACTIONS

## 168K

GOOGLE SEARCHES

## 300+

COMMUNICATION REQUESTS

# “

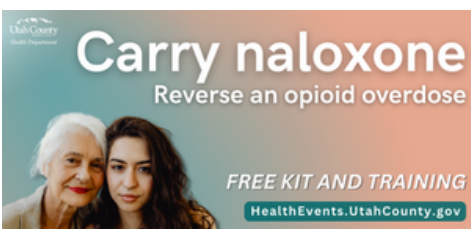
Join us in our mission to keep Utah County safe and healthy!

We're here to share timely, essential information so you can make the best choices for yourself and your loved ones. Let's stay informed, stay strong, and conquer challenges together!" - **Public Information Officer, Aislynn Tolman-Hill**

Opioid settlement funding improved public awareness of FREE naloxone availability through large media campaign including social media, paid online media, billboards, buses, and UCHD's digital billboard.



Our team fuels the outreach and communication endeavors across the 8 UCHD divisions, amplifying our impact through diverse channels: from traditional media to engaging social platforms and compelling video content.



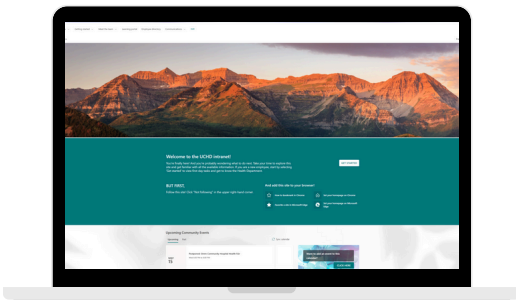
# COMMUNICATION & QUALITY IMPROVEMENT

This team works with internal and external partners on projects to improve services for UCHD clients. They develop guiding agency documents, including the Community Health Assessment, Community Health Improvement Plan, and Strategic Plan.



## QUALITY IMPROVEMENT PROJECTS

### Employee intranet sharepoint site



### Launch of Digital Community Health Assessment

- Available in English/Spanish
- Digital form is much cheaper than the previous in-person assessments
- Provides vital information to guide services

“

Quality Improvement was instrumental in leading our department through the launch of many projects using Qualtrics. It is providing ways to provide services in Utah County that are better and more efficient than ever before.” - **Tyler Plewe, Deputy Director**



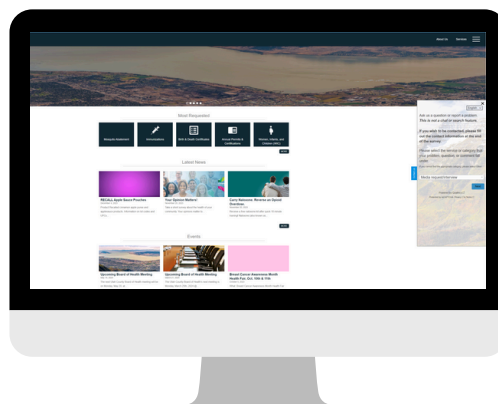
Quality Improvement Specialist,  
Emma Sheranian



### Customer Service Forms -

(digital and hardcopy)

- Immediate ticket notification of positive or negative feedback routed to staff



### Improved “contact/report” feature on website

- Available in English/Spanish
- Generates a ticket, notifying appropriate staff of inquiry or report



# ENVIRONMENTAL HEALTH

This team works to ensure the water you drink, the food you eat, and the air you breathe are safe. They monitor air quality, and partner with food, body art, schools, and pool facilities.

**9**

**WATER SYSTEMS  
INSPECTED**

**21**

**MASS GATHERING  
PERMITS ISSUED**

**30**

**UNDERGROUND STORAGE  
TANKS INSPECTED**

**43**

**SANITATION COMPLAINTS  
INVESTIGATED**

**34**

**POOL PLAN  
REVIEWS**

**95**

**BODY ART  
FACILITY INSPECTIONS**

**112**

**USED OIL  
RECYCLING INSPECTIONS**

**82**

**NEW ONSITE WASTE  
WATER PERMITS**

**203**

**FOOD PLAN  
REVIEWS**

**500**

**PUBLIC POOL  
INSPECTIONS**

**696**

**TEMPORARY FOOD  
PERMIT APPLICATIONS**

**794**

**MOTOR VEHICLE  
INSPECTION STATION  
AUDITS**

**1560**

**PUBLIC POOL  
SAMPLES**

**3,077**

**FOOD ESTABLISHMENT  
PERMITS**

**4,338**

**FOOD ESTABLISHMENT  
INSPECTIONS**

**20,114**

**FOOD HANDLER'S  
PERMITS ISSUED**

**389,513**

**VEHICLE  
EMISSIONS TESTS**

**220**

**CERTIFIED EMISSIONS  
STATIONS**

**34**

**METHAMPHETAMINE  
CONTAMINATED  
PROPERTIES REPORTED**

**103**

**GRAMA REQUESTS  
PROCESSED**



Staff members performing public pool sampling and a restaurant inspection.

“Rapid growth in Utah County continues to be a challenge. We work to find new solutions that are time and cost effective and allow us to provide a high level of service to the community.” - **Environmental Health Director, Jason Garrett**

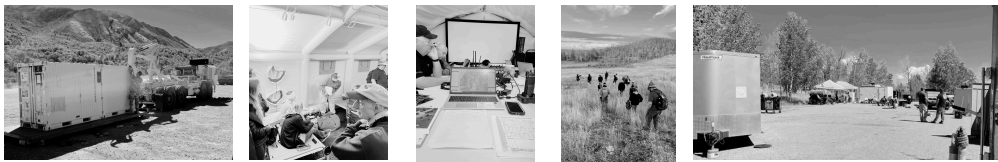


# EMERGENCY PREPAREDNESS & RESPONSE

This team works closely with Utah County Emergency Management. They maintain relationships with medical and response partners in case of emergency and routinely respond to issues within Utah County to help keep our county safe and healthy.



## "CLOSER TO HOME" MULTI AGENCY TRAIN DERAILMENT EXERCISE



## UTAH/WASATCH COUNTY HEALTHCARE COALITION

- Created and distributed the 2023 Hazard Vulnerability Analysis in January 2023
- Completed the Medical Surge Response Exercise in June 2023
- Participated in the County Emergency Management/Search and Rescue Joint Exercise in September 2023
- Evaluated the Spanish Fork Hospital Active Shooter drill in late fall 2023
- Grant funds paid for 5 emergency managers to attend the Healthcare Coalition Conference in Las Vegas, NV in December 2023
- Hosted 5 General Membership Coalition Meetings and 5 Voting Board Coalition Meetings in 2023



*This team ensures the county is ready for emergencies by planning, training, and conducting practice drills. They work closely with the local healthcare coalition and medical volunteers. They organize and maintain medical supplies and respond effectively when emergencies happen.*



An average of 22,000 drivers a day on Provo's busy intersection of 200 South and University Avenue are now greeted by a bright new digital sign, shining a spotlight on crucial services offered by UCHD. This strategic investment aims to bridge the gap between residents, public health, and emergency communication.

## UTAH COUNTY MEDICAL RESERVE CORPS

- Established a partnership with the new Primary Children's Hospital in Lehi. This partnership will provide more training opportunities to MRC volunteers and help with recruitment efforts
- Purchased new AEDs and first aid kits that were placed at all health department locations

“We plan, train, and exercise to help our communities be prepared for public health emergencies,” - **Emergency Response Coordinator, Ryan Strabel**

# HEALTH CHAMPIONS

## COMMUNITY HEALTH WORKERS DISPARITY REDUCTION TEAM

These teams work to ensure that everyone has access to the resources they need to achieve good health outcomes.



Community Health Workers

### COMMUNITY HEALTH WORKERS

**4,268**

COMMUNITY MEMBERS SERVED BY  
HELPING THEM NAVIGATE TO  
RESOURCES

**6,237**

PEOPLE REACHED THROUGH  
OUTREACH EFFORTS

**87**

OUTREACH EVENTS

**23**

PARTNERSHIPS

“

Our Community Health Workers and Disparity Reduction Team have been key in improving services and outreach for all community members in Utah County.” - **Eric Edwards, Executive Director**

### DISPARITY REDUCTION TEAM

#### UTA PARTNERSHIP

Partnership to provide free transit passes for UCHD clients in need

#### MINORITY OUTREACH TRAINING

Increased staff cultural competency through Pacific Islander/Native Hawaiian outreach training

#### SPANISH TRANSLATION SERVICES

Translation of forms, signs, and other media to better serve the public

#### YOUTH MENTAL HEALTH RESOURCES

Presentations for Middle Schools

#### PLANNING & OUTREACH COMMITTEE

Formed to streamline and improve multiple outreach efforts at UCHD

#### LANGUAGE & ACCESSIBILITY IPAD PROJECT

iPads were purchased and loaded with apps to help UCHD staff better assist clients with language and accessibility needs



Disparity Reduction Team

# HEALTH PROMOTION & PREVENTION

This team of health educators encourages healthy behaviors and lifestyles to prevent disease and injury through education, creating supportive environments, and implementing policies.



## CHRONIC DISEASE PREVENTION

**3**

CLINIC  
PARTNERS

**33,030**

PATIENTS IMPACTED

**883**

PATIENTS IMPACTED  
BY 1 CLINIC  
HYPERTENSION PROCESS  
IMPROVEMENTS

**3,618**

IMPROVED PROCESSES &  
REFERRALS FOR PATIENTS  
TO DIABETES SELF  
MANAGEMENT &  
EDUCATION SUPPORT

- IMPROVED SCREENING FOR PRE-DIABETES AND EARLY CARE INTERVENTIONS WITH REFERRALS TO DIABETES PREVENTION/LIFESTYLE CHANGE BEHAVIOR PROGRAMS
- IMPLEMENTED QUALITY IMPROVEMENT MEASURES TO DIAGNOSIS & MANAGE HYPERTENSION

## INJURY PREVENTION

**457**

CARSEATS  
CHECKED FOR

**303**

FAMILIES


**98%**

OF SEATS CHECKED  
HAD 1+ ERRORS

**100%**

OF CHILDREN WERE SAFER  
THAN WHEN THEY ARRIVED

**457;**

SEATS  
DISTRIBUTED

**169;**

NEW  
SEATS

**98;**

REPLACEMENT

**71;**

TO FAMILIES  
WITH NO SEAT

## WORKSITE WELLNESS

**779**

EMPLOYEES  
ENROLLED

**89%**

PARTICIPATED  
IN HEALTH  
SCREENING

**74%**

PARTICIPATED  
IN HEALTH  
ASSESSMENT

**73%**

PARTICIPATED  
IN DIGITAL  
HEALTH  
COACHING

**76%**

ENROLLED IN  
DIABETES  
MANAGEMENT  
ACTIVITIES

**74%**

ENROLLED IN  
DIABETES  
PREVENTION  
ACTIVITIES



The Well4Life Wellness program received the **Gold level Healthy Worksite Award** from the Utah Worksite Wellness Council and the **Diabetes Prevention in the Workplace Award** from Get Healthy Utah



Much of our work is done behind the scenes to help Utah County be as healthy as possible through **education, community work, and interventions.** - Linnea Fletcher, Health Promotion & Prevention Division Director



# HEALTH PROMOTION & PREVENTION

This team of health educators encourages healthy behaviors and lifestyles to prevent disease and injury through education, creating supportive environments, and implementing policies.



## SUBSTANCE MISUSE PREVENTION

**500+**

INDIVIDUALS  
TRAINED ON  
NARCAN USE

**800+**

NARCAN KITS  
PROVIDED

**30+**

PARTNER  
ORGANIZATIONS

**830+**

NARCAN KITS  
DISTRIBUTED  
TO PARTNERS



*This team works to prevent substance misuse through community interventions*



## TOBACCO CONTROL & PREVENTION

**208**

TOBACCO  
RETAIL  
INSPECTIONS  
TO ENSURE  
COMPLIANCE  
WITH STATE  
LAW

**1K+**

INDIVIDUALS  
PARTICIPATED IN  
THE GREAT  
AMERICAN  
SMOKEOUT  
RESOURCE NIGHT

**11K+**

COMMUNITY  
MEMBERS  
CONNECTED  
TO FREE  
CESSATION  
SERVICES

**11K+**

STUDENTS  
EDUCATED  
VIA SCHOOL  
NURSE  
TRAINING



*This team works to reduce the burden of tobacco in our communities through education, regulation, cessation and community events.*

**\$370K+**

AWARDED BETWEEN SIX COMMUNITY  
ORGANIZATIONS TO REDUCE DRUG USE

# HOME VISIT NURSING

This team of Nurse Home Visitors supports families at many stages of pregnancy and childhood. Programs lead to better pregnancy outcomes, improved child health & development, and increased economic self-sufficiency.



## PROGRAMS

### LONG TERM PROGRAMS

- **Parents as Teachers Program (PAT)**

Visits provided by registered nurses and Parent Educators. Two-year minimum commitment, 2+ visits per month.

- **Nurse Family Partnership**

Visits provided by registered nurses. Program for first time mothers under 29 weeks of pregnancy to enroll. Must qualify for WIC.

### SHORT TERM PROGRAMS

- **Baby Your Baby Prenatal Program**

Temporary assistance for prenatal medical visits and a free on-site nursing visit.

- **Baby Steps**

Smoking/vaping cessation assistance for pregnant mothers and their partner.

- **Birthing Class**

Free class provided in English and Spanish each month.

- **Preschool Development Grant Care Coordination**

For pregnant mothers, and children ages 0-8, approval based on clients' needs. No income requirement.

- **Targeted Case management (TCM)**

Case management provided for Medicaid clients ages newborn to 4.

### **Priority is given to the families with the following risk factors and stressors:**

Child abuse or neglect, foster care, housing instability, intimate partner violence, parents that did not complete High School, families that are recent immigrants or refugees, premature and low birth infants, Teen parents, parents with mental health or cognitive concerns, parent with substance use history, DCFS open cases, low-income, children with disabilities, delays, or conditions that impact their development or the family well-being.



*Our home visit nursing staff is passionate about improving pregnancy outcomes and child health and development*

**1,438**

**TOTAL CLIENTS**

**1.1k+**

**POSTPARTUM DEPRESSION SCREENINGS**

**4,260**

**TOTAL HOME VISITS**

**1,317**

**CLIENT REFERRALS FOR ASSISTANCE**

**109**

**BIRTHING CLASS PARTICIPANTS**

**12**

**PREGNANCY CESSATION SUPPORT**

**177**

**READY TO LEARN/PLAYGROUP FAMILIES**

**52**

**TEEN HIGH RISK CLIENTS**

# IMMUNIZATIONS

This team provides all required and recommended vaccines for children and adults, including travel vaccines.



HEALTH & HEALTH CARE



PUBLIC HEALTH POLICY



ACCESS TO HEALTH SERVICES



COMMUNITY HEALTH PARTNERSHIPS

## TOTAL VACCINES

LOCATION	CLIENTS	VACCINES
PROVO	16,422	25,040
PAYSON	1,716	3,278
AMERICAN FORK	7,299	14,266
OFFSITE CLINICS	2,705	3,243
TOTALS	28,142	45,827

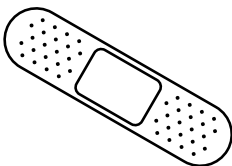
**45,827**  
TOTAL VACCINES PROVIDED

**28,142**  
CLIENTS

## OFFSITE CLINICS

LOCATION	CLINICS	CLIENTS	VACCINES
BUSINESSES	24	727	787
SCHOOLS	20	1,499	1,974
CITY/SENIOR	18	479	482
TOTALS	62	2,705	3,243

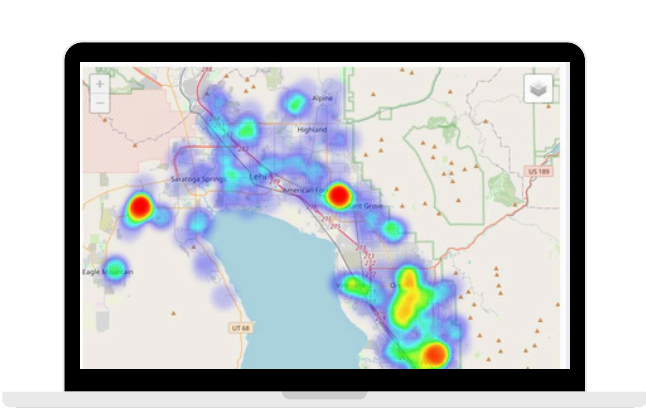
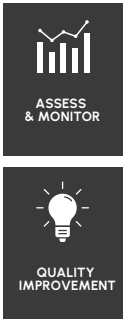
“We are committed to providing immunizations throughout Utah County. That is why you will see us go the extra mile to routinely provide over 200 offsite clinics” - *Nancy Flake, Immunizations Bureau Director*



Our team provides immunizations in Provo, Payson, American Fork, and through offsite clinics

# INFORMATICS

This teams uses technology to analyze disease and other data to help us better anticipate and respond to health issues in the community.



*This team uses tools like electronic health records, health information systems, and data analytics to help us make informed decisions, improve patient care, and implement policies that promote better health outcomes for communities. They support faster response to health emergencies and facilitates communication and collaboration among healthcare providers, researchers, and public health officials.*

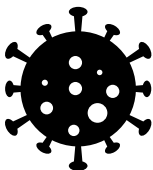
# EPIDEMIOLOGY

This team tracks and responds to reportable diseases and outbreaks.



**9,787**  
INFECTIOUS DISEASE  
CASES INVESTGATED

**33**  
OUT OF COUNTY  
CASES  
INVESTGATED



**80+**  
REPORTABLE  
CONDITIONS TRACKED



*Our epidemiology team is dedicated to preventing the spread of disease in our communities*



# EPIDEMIOLOGY



HEALTH  
& HEALTH  
CARE



INVESTIGATE &  
ADDRESS  
HEALTH  
HAZARDS



COMMUNICATE



ASSESS  
& MONITOR

Disease/Condition	5 yr avg	# cases	Disease/Condition	5 yr avg	# cases	Disease/Condition	5 yr avg	# cases
Acute Flaccid Myelitis	0.6	0	Haemophilus Influenzae non-B	6	6	Poliovirus	0	0
Anaplasmosis	0	0	Haemophilus Influenzae type B	0	0	Psittacosis	0.25	0
Anthrax	0	0	Hantavirus	1	0	Q Fever	1.25	1
Babesiosis	0.2	0	Hemolytic Uremic Syndrome (HUS)	3	4	Rabies - animal	1.25	0
Botulism - adult	0	0	Hepatitis A	0	1	Rabies - human	2.6	0
Botulism - infant	0	0	Hepatitis B - acute	2	2	Relapsing Fever	0	.0
Brucellosis	0.8	0	Hepatitis B - perinatal	5	9	Rocky Mountain Spotted Fever	5.4	0
Campylobacter	79.8	135	Hepatitis C	81		Rubella - congenital	0	0
Carbapenem resistant Acenitobacter, E.Coli, Enterobacter, Klebsiella, Pseudomonas	60	30	Hepatitis C Acute	9	20	St Louis Encephalitis	0	0
Carbapenemase	1	0	Hepatitis C: Chronic New	84	148	Salmonella	59.2	85
Chagas Disease	0.6	1	Hepatitis E	0.25	0	Shigella	9.6	22
Chancroid	0	0	HIV - new cases	23.4	13	Smallpox	0	0
Chickenpox	31.2	27	Influenza Activity (Oct-May)	1645	3399	STEC - Shigatoxin-producing E. coli	27.6	50
Chikungunya	0	0	Influenza Hospitalized (Oct-May)	205	244	(Invasive Group A Strep)	31.4	71
Chlamydia	1434.8	1591	Influenza Activity Year	2142	2687	(Invasive Group B Strep)	48.6	40
Cholera	0	0	Influenza Hospitalized Year	221	248	Streptococcus Pneumoniae (Invasive)	26.8	31
Coccidiomycosis	13.8	12	Influenza Deaths Year	6	8	Streptococcus	68.2	55
Coronavirus-19 (Cases)	75832	6986	Influenza Pediatric Deaths Year	0.5	1	Syphilis	52.2	106
Coronavirus-19 (Hospitalized)		586	Legionellosis	3.5	3	Tetanus	0	0
Coronavirus-19 (Deaths)	284	16	Leprosy (Hansen's)	0	0	Toxic Shock Syndrome or Necrotizing Fasciitis	3.4	9
Colorado Tick Fever	1	0	Leptospirosis	0	0	Trypanosoma	0.2	0
Creutzfeld-Jacob Disease (CJD)	1	0	Listeriosis	1	0	Tuberculosis Active	4.4	6
Cryptosporidium	20	105	Lyme	4	2	Tuberculosis Latent	281.2	410
Cyclosporiasis	1	1	Malaria	1.5	3	Tularemia	0.4	1
Dengue Fever	0	1	Measles	0	0	Typhoid - acute	0	1
Diphtheria	0	0	Meningitis/Encephalitis (Bacterial)	4.5	4	Vibriosis non-cholera	1.8	1
Ebola (cases)	0	0	Meningitis/Encephalitis (Viral)	10.5	10	Viral Hemorrhagic Fever (Ebola, Marburg)	0	0
Ebola (monitoring)	3	13	Meningococcal	0.5	1	West Nile Infection	0.4	0
Ehrlichiosis	0	0	Mumps	1.75	1	Yellow Fever	0	0
Giardia	32	41	Pertussis	43.25	50	Zika Monitoring	18.2	0
Gonorrhea	328	270	Plague (Yersinia pestis)	0	0	Zika Cases	0	1

# MOSQUITO ABATEMENT

This team works to reduce the mosquito population and mosquito-borne disease risk to the residents and visitors in Utah County.



**264,526**

TOTAL MOSQUITOES TRAPPED

**212,247**

VECTOR MOSQUITOES TESTED

**75,615**

CACH BASINS TREATED

**2,318**

SERVICE REQUESTS FULFILLED WITHIN 24 BUSINESS HOURS

**1,538**

POOLS OF VECTOR MOSQUITOES TESTED

**7**

POOLS TESTED POSITIVE FOR WEST NILE VIRUS

**0.32%**

MOSQUITO INFECTION RATE ACHIEVED

**0**

HUMAN OR EQUINE CASES OF WEST NILE VIRUS

**139,398**

ACRES TREATED BY AIR FOR MOSQUITOES

**186,180**

ACRES TREATED FROM THE GROUND (ULV) FOR MOSQUITOES

**4,177**

ACRES OF WATER TREATED FOR MOSQUITO LARVA

**4**

DAYS OF PRESENTING TO 4TH GRADERS RE: AQUATIC INVERTABRATES AND MOSQUITOES

**8,959**

ACRES INSPECTED FOR MOSQUITO LARVA

**7,050**

KNOWN LOCATIONS CHECKED FOR MOSQUITO LARVA



Our team has two certified drone pilots.



Drone application allows for mosquito treatment of 1 acre in ~35 seconds, which is 15x faster than the typical application.

“

By innovating with drone technology we have been able to increase our productivity, with less staff. We continue to use technology to improve services to Utah County residents ,” - Mosquito Abatement Disivion Director, Dan Miller

# SCHOOL NURSING

This team works closely with the three school districts to ensure the wellbeing of students in Utah County.



HEALTH  
& HEALTH  
CARE



INVESTIGATE &  
ADDRESS  
HEALTH  
HAZARDS



EDUCATION  
ACCESS  
& QUALITY



ACCESS TO  
HEALTH  
SERVICES



School Nurses - Provo School District



School Nurses - Nebo School District



School Nurses - Alpine School District

**66.1k+**

STUDENT  
VISION SCREENINGS

**5k**

STUDENTS TAUGHT  
MATURATION

**1.8k+**

IMMUNIZATIONS  
GIVEN

**1.3k+**

STAFF TAUGHT  
CPR/FIRST AID

**4.6k+**

HEALTH CARE PLANS  
WRITTEN/REVIEWED

DISTRICT	SCHOOL NURSE/ STUDENT RATIO	OCT 2023 ENROLLMENT
ALPINE SCHOOL DISTRICT	1:3,137	84,706
NEBO SCHOOL DISTRICT	1:3,057	36,685
PROVO SCHOOL DISTRICT	1:3,057	13,983

**8.8%**

UTAH COUNTY  
IMMUNIZATION  
EXEMPTION RATE

*\*Based on Kindergarten exemptions*

## SCHOOL IMMUNIZATIONS

	ALPINE		NEBO		PROVO	
NOVEMBER 2022	ADEQUATELY IMMUNIZED	TOTAL EXEMPTIONS	ADEQUATELY IMMUNIZED	TOTAL EXEMPTIONS	ADEQUATELY IMMUNIZED	TOTAL EXEMPTIONS
KINDERGARTEN ENTRY	4,408	409	2,247	233	505	44
2ND DOSE MMR	69,287	3,760	32,818	1,824	12,808	496
7TH GRADE ENTRY	8,895	816	2,567	271	1,080	144

# SENIOR VOLUNTEERS

This team supports seniors to stay active by serving others, either as a school volunteer or a senior companion. These amazing volunteers help kids perform better in school and help seniors stay in their own homes longer, all while improving their own quality of life!



ECONOMIC  
STABILITY



SOCIAL &  
COMMUNITY  
CONTEXT



EDUCATION  
ACCESS  
& QUALITY



COMMUNITY  
HEALTH  
PARTNERSHIPS



ACCESS TO  
HEALTH  
SERVICES

## FOSTER GRANDPARENTS

**44**

CLASSROOM  
GRANDPARENT  
VOLUNTEERS

**23,026**

HOURS VOLUNTEERED

**610**

STUDENTS  
SERVED

**3**

SCHOOL DISTRICTS

NATIONAL VALUE OF CLASSROOM VOLUNTEER 2023 HOURS =

**\$732,226.80**

## SENIOR COMPANIONS

**43**

SENIOR COMPANION  
VOLUNTEERS

**31,765**

HOURS VOLUNTEERED

**249**

OLDER ADULTS SERVED

NATIONAL VALUE OF SENIOR COMPANIONS VOLUNTEER COMPANIONS 2023 HOURS =

**\$1,010,127.00**

“

Our volunteers are amazing! They are so dedicated to serving seniors and children in Utah County! These awesome seniors are making a positive difference in the lives of those they serve.” - **Senior Volunteer Director, Cheri Tuckett**



Some of our fantastic volunteers with Michael C. Smith, CEO of AmeriCorps



# WELLNESS CLINIC

This fully bilingual English/Spanish team provides preventive care, screenings, and referrals, ensuring all community members have access to vital health services.



## CANCER SCREENING VISITS

<b>1,462</b> BREAST & CERVICAL CANCER SCREENING VISITS	<b>1,751</b> MAMMOGRAM VOUCHERS PROVIDED	<b>311</b> PAP SMEARS
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## BE WISE PROGRAM

<b>2k+</b> COACHING SESSIONS	<b>192</b> ATTENDING HEALTH CLASSES	<b>317</b> CLIENTS REFERRED TO DOCTOR	<b>910</b> HEART DISEASE SCREENINGS	<b>167</b> SKIN CANCER SCREENINGS
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## HEALTH FAIRS

<b>400+</b> ATTENDING HEALTH FAIRS	<b>2</b> HEALTH FAIRS
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## DENTAL

<b>39</b> FLUORIDE PRESCRIPTIONS
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## LABORATORY TESTS

<b>11k+</b> LABORATORY TESTS	<b>2.9k+</b> CLIENTS SEEN
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## WELLNESS PHYSICALS

<b>137</b> WELLNESS EXAMS
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## IMMIGRATION

<b>1.2k+</b> IMMIGRATION EXAMS
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Our team is ALL bilingual (Spanish and English) and help clients with preventive care such as cancer and heart disease screening and referrals.



The services we provide have helped community members identify breast cancer, skin cancer, and other serious conditions so they can be treated earlier " -  
*Sonia Dale, Wellness Clinic Bureau Director*

# WOMEN, INFANTS, & CHILDREN (WIC)

This team provides support to eat healthy, have a healthy pregnancy, breastfeed successfully, and raise amazing kids.



HEALTH & HEALTH CARE



ACCESS TO HEALTH SERVICES



ECONOMIC STABILITY



SOCIAL & COMMUNITY CONTEXT

**10,210**

AVERAGE NUMBER OF CLIENTS SERVED PER MONTH

**122,250**

CLIENTS PROVIDED HEALTHY FOODS, NUTRITION EDUCATION, & OTHER HEALTH SERVICES

**2,661**

FAMILIES SERVED BY PROVO WIC LOCATION (2ND LARGEST IN STATE)

**1,568**

FAMILIES SERVED BY AMERICAN FORK LOCATION

**909**

FAMILIES SERVED BY PAYSON LOCATION

**892**

FAMILIES SERVED BY SARATOGA SPRINGS LOCATION

**11**

REGISTERED DIETICIANS SERVE WIC CLIENTS

**3**

NUTRITIONISTS

**18**

CERTIFIED LACTATION EDUCATORS

**1**

INTERNATIONAL BOARD CERTIFIED LACTATION CONSULTANT

**510**

AVERAGE NUMBER OF ONLINE APPOINTMENTS SCHEDULED PER MONTH

**1**

BABY REST STOP EVENT AT UTAH COUNTY FAIR



We hosted our second annual WIC Birthday Celebration in September 2023. 47 community organizations set up booths, local businesses and organizations donated raffle prizes and refreshments, and 170 families attended. In September 2024 we will hold this event again and celebrate WIC's 50th anniversary!

FRUIT & VEGETABLE WIC BENEFITS INCREASED TO

**\$26/CHILD & \$49-53/WOMAN**

\*CLIENTS CAN PURCHASE BOTH FRESH AND FROZEN FRUITS/VEGETABLES. PREVIOUSLY ONLY FRESH WAS APPROVED.

“

Our staff are working constantly to meet our clients where they are at. We provide online and

text-based appointment requests. We also provide live and pre-recorded breastfeeding classes to anyone Utah County, regardless of WIC enrollment. " - **Jillian Porto, WIC Director**

# HOW CAN WE HELP?

**ADMINISTRATION**

Health & Justice Building  
151 S University Ave, Provo UT  
801-851-7012

**AIR QUALITY**

3255 North Main Street  
Spanish Fork, UT, 84660  
801-851-7600

**BIRTH & DEATH  
CERTIFICATES**

801-851-7007

**COMMUNICATION &  
QUALITY IMPROVEMENT**

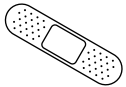
801-851-7099

**EMERGENCY  
PREPAREDNESS**

801-851-2680  
385-326-9280

**ENVIRONMENTAL  
HEALTH**

801-851-7525

**FAMILY &  
PERSONAL HEALTH**

801-851-7024

**HEALTH PROMOTION  
& PREVENTION**

801-851-7095

**MOSQUITO ABATEMENT**

476 West 3000 North  
Spanish Fork, UT, 84660  
801-851-7637

**SENIOR VOLUNTEERS**

Senior Companions  
801-851-7767  
Classroom Grandparents  
801-851-7784

**WOMEN, INFANTS,  
& CHILDREN**

Provo Clinic/Administration:  
151 S University Ave, Provo, UT 84601  
North County Clinic: 599 S 500 E  
American Fork, UT 84003  
1528 Commerce Drive Suite 204  
Saratoga Springs, UT 84045  
South County Clinic: 285 N 1250 E,  
Payson, UT 84651

**Appointments: 801-851-7300**

**NORTH COUNTY BUILDING**

599 S 500 E, American Fork  
UT 84003  
801-851-7333

**SOUTH COUNTY BUILDING**

285 N 1250 E,  
Payson UT 84651  
801-851-7353

Imunizations 801-851-7351  
Vital Records 801-851-7353  
Women, Infants & Children  
Classes



# HOW CAN WE HELP?

Utah County Health Department complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Utah County Health Department cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

Utah County Health Department 遵守適用的聯邦民權法律規定，不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。

Utah County Health Department tuân thủ luật dân quyền hiện hành của Liên bang và không phân biệt đối xử dựa trên chủng tộc, màu da, nguồn gốc quốc gia, độ tuổi, khuyết tật, hoặc giới tính.

Utah County Health Department 은(는) 관련 연방 공민권법을 준수하며 인종, 피부색, 출신 국가, 연령, 장애 또는 성별을 이유로 차별하지 않습니다.

Utah County Health Department bik'ehgo h0ji'9n7g77 bidadeeti'7g77 Wllshindoon f'1l 1t'4 bill'ashdla'ii bee bl Idahaazt'i'7g77 bibee haz'32nii d00 doo ak'7j8' nitslhlkees da d77 ninahj8' al'33 dadine'4, dine'4 biklg7 1t'eh7g77, binllhai'7g77, nazhnit'ago da, 47 doodaii' asdzln7 d00 din4 1t'eh7g77.

Utah County Health Department ले उपयुक्त संघीय अधिकारको व्यवस्थाले पालन गर्छ र वंश, रङ, राष्ट्रियता, उमेर, अपाङ्गता वा लिङ्गको आधारमा भेदभाव गर्दैन ।

Utah County Health Department 'oku nau muimui ki he ngaahi lao totonu ki he sivile 'o e Fetulolo (Federal civil rights law) pea 'oku 'ikai ke nau faikehekehe'i (discriminate) makatu'unga he matakali, lanu, fonua ne tupu mei ai, ta'u, tisi'apiliti, pe fa'unga tangata.

Utah County Health Department pridržava se važećih saveznih zakona o građanskim pravima i ne pravi diskriminaciju po osnovu rase, boje kože, nacionalnog porijekla, godina starosti, invaliditeta ili pola.

Sumusunod ang Utah County Health Department sa mga naaangkop na Pederal na batas sa karapatang sibil at hindi nandidiskrimina batay sa lahi, kulay, bansang pinagmulan, edad, kapansanan o kasarian.

Utah County Health Department erfüllt geltenden bundesstaatliche Menschenrechtsgesetze und lehnt jegliche Diskriminierung aufgrund von Rasse, Hautfarbe, Herkunft, Alter, Behinderung oder Geschlecht ab.

Utah County Health Department соблюдает применимое федеральное законодательство в области гражданских прав и не допускает дискриминации по признакам расы, цвета кожи, национальной принадлежности, возраста, инвалидности или пола.

Utah County Health Department يلتزم الأصل الوطني أو السن أو الإعاقة أو الجنس بقوانين الحقوق المدنية الفدرالية المعمول بها ولا يميز على أساس العرق أو اللون أو

Utah County Health Department អនុវត្តតាមច្បាប់សិទ្ធិពលរដ្ឋនៃសហព័ន្ធដែលសមរម្យនិងមិនមានការរើសអើងលើមូលដ្ឋាន នៃពូជសាសន៍ ពណ៌សម្បុរ សញ្ជាតិដើម អាយុ ពិការភាព ឬភេទ។

Utah County Health Department respecte les lois fédérales en vigueur relatives aux droits civiques et ne pratique aucune discrimination basée sur la race, la couleur de peau, l'origine nationale, l'âge, le sexe ou un handicap.

Utah County Health Department は適用される連邦公民権法を遵守し、人種、肌の色、出身国、年齢、障害または性別に基づく差別をいたしません。

Utah County Health Department è conforme a tutte le leggi federali vigenti in materia di diritti civili e non pone in essere discriminazioni sulla base di razza, colore, origine nazionale, età, disabilità o sesso.

Utah County Health Department cumpre as leis de direitos civis federais aplicáveis e não exerce discriminação com base na raça, cor, nacionalidade, idade, deficiência ou sexo.

Utah County Health Department ได้ปฏิบัติตามรัฐธรรมนูญที่เกี่ยวกับสิทธิที่เหมาะสม และไม่ได้แบ่งแยกทางชาติพันธุ์ สีผิว เชื้อชาติ อายุ ความพิการ หรือเพศ

Utah County Health Department Seera hariiroo hawwaasummaa Fedeeraalaan wal qabatan sanyiidhaan, bifaan, dhiigaan, umriidhaan, hiri'ina qaamaan, yookiin koorniyaaadhaan hin loogu.

